(PUT) Senior Application Administrator

T-Systems Slovakia

Job ID: 103470
Country: Slovakia
Location: Kosice
Region: East Slovakia
Employment Type: Full Time - Regular
Job Level: Young Professional

Job Description

 General Description
- As a Senior Application Administratoryou would be part of "PUT" application which is responsible for plannedmigration
- You also would very closely cooperate with development
- Main responsibility is based in Slovakia, but we are multicultural team and cooperate with colleagues from Russia and Germany
- "PUT" word is originally German, but English meaning is "Packet Migration Tool"
- Senior Application administrator responsible for high quality end to end service operation based on application level.

 Accountabilities
- Operative interface between Service Delivery Management, Customer, Development, Vendors and otherdelivery units
- Check, execute, solve (where appropriate), and creates tickets (problem ticket, change management ticket, incident, delivery order (DO)) inorder to maintain service to customers according to given quality KPIs.
- Plans, controls and is responsible for complete application-based request fulfilment.
- Support and consulting of Service Delivery Management
- Responsibility for incident, problem, change, escalation management and operational documentation
- Independently executes complex tickets to provide service according to KPIs.
- Mentor Junior Administrators to spread knowledge level in the team and develop their skills.
- Acts as key technical lead and solves and coordinates activities across related technologies/outside own team.
- Accountable for service asset- and configuration management
- Execute project and other deliverables in order to fulfil KPIs and management requests
- Capability planning to fulfil enhanced application management requirements, e.g. release deployments or product / technology changes

<u>Other benefits:</u>
- Cafeteria - individual benefit
- Trainings and development opportunities
- Discounts at various providers in Košice
- Possibility of Home office
- Pension savings contribution
- Meal vouchers contribution
- Teambuildings
- Extra vacation days
- Young and enthusiastic working environment
- Diversity Program

- Health Weeks
- Sport Activities
- Weekend Events
- Work life Coaching
- Doctors at workplace
- Credit card
- Metro card
- Referral bonus /financial/
- Rotations possibilities

 Requirements

Education
- Preferable Technical High school degree or several years of experience or equivalent training with detailed expertise of ICT

Experience
- 2 years minimum being surrounded by technical environment
- Linux knowledge, BASH scriptingr
- Overview in OS, Network, Storage, Backup, Databases, Middleware and Scripting
- DevOps knowledge is very nice to have

Languages
- English B2, German any level is advantage

Others
- Communication skills
- Flexibility
- Pro-activity and pro-customer orientation
- Teamwork
- Basic project management skills

 Salary
Minimum base salary is930.00 €brutto but the final basic wage component can be adjusted accordingly to individual skills and experience of selected candidate

Job requirements

 Requirements

Education
- Preferable Technical High school degree or several years of experience or equivalent training with detailed expertise of ICT

Experience
- 2 years minimum being surrounded by technical environment
- Linux knowledge, BASH scriptingr
- Overview in OS, Network, Storage, Backup, Databases, Middleware and Scripting
- DevOps knowledge is very nice to have

Languages
- English B2, German any level is advantage

Others
- Communication skills
- Flexibility
- Pro-activity and pro-customer orientation

- Teamwork
- Basic project management skills

 Salary
Minimum base salary is930.00 €brutto but the final basic wage component can be adjusted accordingly to individual skills and experience of selected candidate

T-Systems Slovakia

technologies.

T-Systems Slovakia was established in Slovakia in 2006 with the goal of providing information and communication (ICT) outsourcing solutions for the global corporate clientele of the Deutsche Telekom AG Group. The company has been based in Košice since its establishment. It was established as a subsidiary of T-Systems International GmbH, which has its head office in Germany and is a part of the global Deutsche Telekom AG Group.
The Slovak company provides outsourcing services for corporate customers in Germany, the European Union and at a global level. The size and breadth of activities and quality of work delivered by T-Systems Slovakia is a major reason why the T-Systems brand is the market leader in Germany and one of the big four ICT service providers in Europe.
The company has used the last decade to grow from nothing to the second-largest IT company in Slovakia and the second-largest employer in the east of the country. T-Systems Slovakia had 3,850 employees in Košice at the end of 2016, which makes it the second-largest shared service center in Slovakia and one of the top fifteen largest employers in Slovakia.
Thanks to our highly qualified and motivated employees, our company has the fastest growing added value in the IT sector in Slovakia.

Contact

T-Systems Slovakia

Miriam Szarvasová
miriam.szarvasova@t-systems.com