

Service Delivery Manager

IT Services Hungary

Job ID:	105435
Country:	Hungary
Location:	Debrecen
Region:	Hajdú-Bihar megye
Employment Type:	Full Time - Regular
Job Level:	Professional

Job Description

- Responsible project&service management for internal/external projects&services
- Project experience/communication direction management
- Managing/corrdination of project members (national, international)
- Technical background (network, client, applications)
- Internal process knowledge of T-Systems
- Responsibility for WebEx Teams Rollout project and WebEx Teams Service Management
- Proactive willingness to organize and lead conference calls/meeting with stakeholders
- Participation in financial planning of the project
- Collaboration with project members (Expers, Engineers) and Suppliers

Job requirements

- Basic knowledge about ITIL and Process- and Projectmanagement
- Good knowledge about processes in the area of network and basic security aspects
- Knowledge of Agile methodology (Scrum, KanBan) is an advantage
- English intermediate knowledge
- German advanced knowledge
- A wide degree of creativity is expected
- Microsoft Office

 Advantages:

- Knowledge of Agile methodology (Scrum, KanBan) is an advantage

 Personality:

- Proactivity
- Precision
- Good problem solving skills

IT Services Hungary

 IT Services Hungary is the biggest ICT employer of Hungary, the subsidiary company of T-Systems International. Our company uniquely offers the whole portfolio of ICT-service. Our centres in Budapest, Debrecen, Pécs and Szeged satisfy our international clients in systemintegrational and operational fields, but in our wide offer you can also find all the widely

used software and hardware platforms of SAP system services as well as distant and local server operation, network management and supervision. The appreciation of our work is shown by winning the „Investor of the Year” award both in 2008 and 2015. In the year 2014/15 „Employer of the Year” (National Champion) award was also collected by us. Since 2014 the company has been a multiple Superbrands award winner, and IT Business gave us the title: „The Most Successful ICT enterprise” in 2017.
 We are looking for experienced professionals as a still developing and broadening company!

Contact

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