

# Service Expert (Pécs)

IT Services Hungary

**Job ID:** 114828  
**Country:** Hungary  
**Location:** Pécs  
**Region:** Baranya megye  
**Employment Type:** Full Time - Regular  
**Job Level:** Professional

## Job Description

- Second level support of archiving service on Linux servers
- Planning, managing and creating documentation for updates and migrations
- Professional communication in English with the German team / 1st level support
- Managing tickets and incidents
- Incident/Problem/Change management (Applying ITIL processes)
- Setting up configuration and preparation of documentation
- Monitoring activity and inspection of log files

## Job requirements

- Solid basic knowledge with experience in Linux-/Unix-OS
- Solid basic knowledge with experience with relational databases (ORACLE and PostgreSQL)
- Knowledge with the tools Putty, SQLDeveloper or similar, SoapUI
- Basic knowledge in networks (TCP/IP)
- Basic knowledge with monitoring systems (Nagios, Prometheus, Grafana)
- Basic knowledge with ITIL Incident-, Change-, Problem-Management
- Basic knowledge with application-servers (WildFly/JBoss/Apache)
- Basic knowledge in script-programming (Perl, Shell-Skripts)
- Experience with 2nd/3rd Level-Support
- Good English knowledge (is the project language)
- Analytical thinking /problem solving
- Independent, goal-oriented working
- Experience in collaboration with the customer / subcontractor
- Willingness to work in shifts (also night shift, mainly emergency service)
- Willingness for long-term commitment

<br> <br> Advantages/ Desirable:

- Basic knowledge in JIRA und Confluence
- Basic knowledge in Java-programming
- Skills in German language

**IT Services Hungary**

<br> IT Services Hungary is the biggest ICT employer of Hungary, the subsidiary company of T-Systems International. Our company uniquely offers the whole portfolio of ICT-service. Our centres in Budapest, Debrecen, Pécs and Szeged satisfy our international clients in systemintegrational and operational fields, but in our wide offer you can also find all the widely used software and hardware platforms of SAP system services as well as distant and local server operation, network management and supervision. The appreciation of our work is shown by winning the „Investor of the Year” award both in 2008 and 2015. In the year 2014/15 „Employer of the Year” (National Champion) award was also collected by us. Since 2014 the company has been a multiple Superbrands award winner, and IT Business gave us the title: „The Most Successful ICT enterprise” in 2017. <br> We are looking for experienced professionals as a still developing and broadening company!

## **Contact**

IT Services Hungary

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