SAP operation administrator II

T-Systems Slovakia

Job ID: 82449
Country: Slovakia
Location: Kosice
Region: East Slovakia
Employment Type: Others
Job Level: Professional

Job Description

<u> General description </u>
- Deals with standard SAP operation within change/incident management.
- Performs standard SAP monitoring using TSI tools.

<u> Accountabilities </u>
- Responsible for customers SAP applications according TSI standards to identify actual or potential issues with application
- Using of Applications related to SAP operation to be able to execute needed adjustment, changes or corrective activities
- Adjusting of monitoring parameters relevant for SLA with external customer.
- Communication with internal and external customer to provide up-to-date information about SAP systems status
- Performs business related tasks given by superior or defined senior team member
- Triggers escalation in case of need to ensure proper information flow in line with standard escalation matrix
- Follow MOD escalation procedures
- Providing advanced events /incidents analysis to identify proper corrective activity or need of escalation
- Resolving complex events and incidents recognized by monitoring and customer to ensure stable operation of the system
- Executing advanced changes together with creation of runbooks to ensure proper adjustment of the system

<u> Technical tasks required for position </u>
 Technical tasks for predecessor position(s):
- Basic event/incident management (customer approval not needed) based on runbooks or approved documentation
- Performing maintenance and health check
- Transport management
- Archiver stack solving
- DB check issues solving
- System restarts
- Changing of SAPS
- SAP/DB parameter changes
- Tablespace extensions, tablespace management
- Copying of files / create directories /access rights / change permissions / update files
- Move, start /stop systems on different hosts
- Make additional backup with BR tools

 Advanced technical tasks

- Oracle upgrade
- SAP Kernel upgrade (ABAP/JAVA)
- Restore/recovery
- DB reorganization
- System copy (ABAP/JAVA)
- Oracle installation
- System installation (ABAP/JAVA)
- SMD agent installation
- System installation (ABAP/JAVA)

 <u>Other benefits</u>
- Cafeteria - individual benefit
- Trainings and development opportunities
- Discounts at various providers in Košice
- Possibility of Home office
- Pension savings contribution
- Meal vouchers contribution
- Teambuildings
- Extra vacation days
- Young and enthusiastic working environment
- Diversity Program
- Health Weeks
- Sport Activities
- Weekend Events
- Work life Coaching
- Doctors at workplace
- Credit card
- Metro card
- Referral bonus /financial/
- Rotations possibilities

<u> Requirements </u>
 Education
- High school

 Experience
- Advanced experience in Linux, SAP systems, Appcom, Oracle – min. 1 year

 Languages
- English – active knowledge

 Others
- Analytical thinking
- Be able to work in shifts (24x7 operation) based on team
- IT basic skills
- Good level of communication skills

<u> Salary </u>
- Minimum monthly salary is812 € brutto + variable part of salary + other financial benefits.The final basic wage component can be adjusted accordingly to individual skills and experience of selected candidate.

Job requirements

<u> Requirements </u>
 Education
- High school

 Experience
- Advanced experience in Linux, SAP systems, Appcom, Oracle – min. 1 year

 Languages
- English – active knowledge

 Others
- Analytical thinking
- Be able to work in shifts (24x7 operation) based on team
- IT basic skills
- Good level of communication skills

T-Systems Slovakia

technologies.

T-Systems Slovakia was established in Slovakia in 2006 with the goal of providing information and communication (ICT) outsourcing solutions for the global corporate clientele of the Deutsche Telekom AG Group. The company has been based in Košice since its establishment. It was established as a subsidiary of T-Systems International GmbH, which has its head office in Germany and is a part of the global Deutsche Telekom AG Group.
The Slovak company provides outsourcing services for corporate customers in Germany, the European Union and at a global level. The size and breadth of activities and quality of work delivered by T-Systems Slovakia is a major reason why the T-Systems brand is the market leader in Germany and one of the big four ICT service providers in Europe.
The company has used the last decade to grow from nothing to the second-largest IT company in Slovakia and the second-largest employer in the east of the country. T-Systems Slovakia had 3,850 employees in Košice at the end of 2016, which makes it the second-largest shared service center in Slovakia and one of the top fifteen largest employers in Slovakia.
Thanks to our highly qualified and motivated employees, our company has the fastest growing added value in the IT sector in Slovakia.

Contact

T-Systems Slovakia

Lucia Jackova
l.jackova@t-systems.com