

# Senior Application Administrator for Campaigning apps

T-Systems Slovakia

**Job ID:** 89376  
**Country:** Slovakia  
**Location:** Kosice  
**Region:** East Slovakia  
**Employment Type:** Full Time - Regular  
**Job Level:** Professional

## Job Description

General Description  
You will be member of the team responsible for smooth operation of applications supporting marketing & sales campaigns (omni-channel campaigning) by Deutsche Telekom as a part of Business Intelligence application cluster closely cooperating with Big data platform. Planning updates, deploying new releases, making configuration changes, solving incidents and problems, communication with customer, developers and other teams of specialists will be your daily business. Support migrations to new platform, writing scripts and DB queries to facilitate your work shouldn't be a problem for you. Deeper knowledge about OS (Solaris), networks (TCP/IP) and middleware (Apache Tomcat, SAS) is a must for effective troubleshooting problems together with supporting teams and vendors.

Accountabilities

- Active work with tickets (incident, problem, change) in order to maintain service to customers according to given quality indicators.
- Responsibility for incident, problem, change, escalation management and operational documentation
- Responsibility for customer-driven and / or technical changes during service lifecycle
- Support for change approval process in face of all Change Advisory Boards
- Functional steering of whole service chain related to applications/services in scope
- Mentor Junior Administrators to spread knowledge level in the team and develop their skills.
- Act as key technical lead and coordinate activities across related technologies inside/ outside own team.

Other benefits:

- Cafeteria - individual benefit
- Trainings and development opportunities
- Discounts at various providers in Košice
- Possibility of Home office
- Pension savings contribution
- Meal vouchers contribution
- Teambuildings
- Extra vacation days
- Young and enthusiastic working environment
- Diversity Program
- Health Weeks
- Sport Activities
- Weekend Events
- Work life Coaching
- Doctors at workplace
- Credit card

- Metro card
- Referral bonus /financial/
- Rotations possibilities

<br> <br> Requirements <br>Education  
 · Preferable Technical High school degree

<br>Experience

- Operating system (Solaris)
- advanced knowledge about OS (user management, permissions, file system, directory structure etc.);
- ability to find necessary files/directories, logs and debug them
- debugging network issues (check of interfaces, connection (ping, telnet, netcat)); debugging permission issues (user/group permissions)
- SSH authentication (familiarity with setting up standard SSH key authentication, configuration)
- basic overview about storage and backup
- Middleware (Apache Tomcat)
- understanding of standard log files for debugging purposes
- overview about standard configuration
- small adjustments in configuration according to provided instructions
- Database (Oracle DBaaS)
- understanding of SQL scripts
- understanding of database design (tablespace, datafile, schema ...)
- configuration and log files overview
- Scripting (Bash)
- ability to read and understand existing scripts
- creation and modification of simple scripts (housekeeping etc.)
- debugging of existing scripts

<br> <br> Processes and tools

- experience with IT Service management tool
- understanding of ITIL Service operation processes – INM, PRM, CHM

<br> <br>Languages

- English B2
- German B1 (advantage)

<br>Others

- Team player
- Communication and organizational skills
- Reliability and loyalty

<br> <br> <br> Minimum base salary : 820EUR brutto + variable part + other benefits

## **Job requirements**

<br> Requirements <br>Education  
 · Preferable Technical High school degree

<br>Experience

- Operating system (Solaris)
- advanced knowledge about OS (user management, permissions, file system, directory structure etc.);

- . ability to find necessary files/directories, logs and debug them
- . debugging network issues (check of interfaces, connection (ping, telnet, netcat)); debugging permission issues (user/group permissions)
- . SSH authentication (familiarity with setting up standard SSH key authentication, configuration)
- . basic overview about storage and backup
- . Middleware (Apache Tomcat)
- . understanding of standard log files for debugging purposes
- . overview about standard configuration
- . small adjustments in configuration according to provided instructions
- . Database (Oracle DBaaS)
- . understanding of SQL scripts
- . understanding of database design (tablespace, datafile, schema ...)
- . configuration and log files overview
- . Scripting (Bash)
- . ability to read and understand existing scripts
- . creation and modification of simple scripts (housekeeping etc.)
- . debugging of existing scripts

#### <br> <br> Processes and tools

- . experience with IT Service management tool
- . understanding of ITIL Service operation processes – INM, PRM, CHM

#### <br> <br> Languages

- . English B2
- . German B1 (advantage)

#### <br>Others

- . Team player
- . Communication and organizational skills
- . Reliability and loyalty

## **T-Systems Slovakia**

technologies. <br> <br>T-Systems Slovakia was established in Slovakia in 2006 with the goal of providing information and communication (ICT) outsourcing solutions for the global corporate clientele of the Deutsche Telekom AG Group. The company has been based in Košice since its establishment. It was established as a subsidiary of T-Systems International GmbH, which has its head office in Germany and is a part of the global Deutsche Telekom AG Group. <br>The Slovak company provides outsourcing services for corporate customers in Germany, the European Union and at a global level. The size and breadth of activities and quality of work delivered by T-Systems Slovakia is a major reason why the T-Systems brand is the market leader in Germany and one of the big four ICT service providers in Europe. <br>The company has used the last decade to grow from nothing to the second-largest IT company in Slovakia and the second-largest employer in the east of the country. T-Systems Slovakia had 3,850 employees in Košice at the end of 2016, which makes it the second-largest shared service center in Slovakia and one of the top fifteen largest employers in Slovakia. <br>Thanks to our highly qualified and motivated employees, our company has the fastest growing added value in the IT sector in Slovakia.

## Contact

T-Systems Slovakia

Miriam Szarvasová  
miriam.szarvasova@t-systems.com